Reset your ctcLink Password
Step 1: Open a browser and go to the BTC website. Click on **Current Students** > **myBTC**
Step 2: Click on the ctcLink icon.
Step 3: Click Password Help. Then click Reset Password.
Enter your ctcLink ID, your 9-digit student number that starts with either 101 or 201. Then select your reset option.

**Step 4:** All users can Reset via Email using the email address entered when they activated their ctcLink account.
Step 5: Review the *Password Reset Email Sent* notice and log in to your email account.
Step 6: Open the email from Okta with the subject line “Account password reset”. If you don’t see the email in your inbox, please check your junk or spam folders.
Click Reset Password. Reminder! The link expires 1 hour after you receive it.
Step 8: Refer to the *password requirements* to create a new password. Then enter it again to confirm and click Reset Password.
Your password has been reset!

**Step 9:** Click the ctcLink tile to access your ctcLink account. Click the arrow on the right if you need to log out.