Examsoft/Examplify

You can access ExamSoft for taking tests from both on and off campus.

You will use your BTC student computer username and password to log into ExamSoft.

**Username:**
Last name + the last 4 digits of your Student ID Number (SID).
(e.g. smith1234)

**Password:**
You BTC computer/email password.
If you have never used it before your default password is “btc-“ + your 8 digit birthday (mmddyyyy).
(e.g. btc-02031988)
Be sure to use all 4 numbers of your birth year (e.g. 1988)
Remember to add btc- on the front.

Download the Examplify Client
Download for Windows & Mac

Examplify Client System Requirements and Support
Examplify Support
Minimum System Requirements

Can't access your BTC account?

Q: I forgot my Network or Email password. What should I do?
A: Go to [http://www.btc.edu/passwordreset](http://www.btc.edu/passwordreset) to reset your password.

Q: I try to log into my Network account, but it says that my account is locked out. What should I do?
A: Go to [http://www.btc.edu/passwordreset](http://www.btc.edu/passwordreset) to reset your password. Resetting your password will also unlock your account.

Q: I am having trouble downloading the Examplify Client or it doesn't run properly.
A: Examplify is only supported on the Firefox and Chrome browsers. It will not work reliably on other browsers like Safari.

The most common problem is with the password. You can reset your email and computer network password using the [Password Reset](http://www.btc.edu/passwordreset) tool.

If resetting the email password doesn't help, contact us at StudentEmailHelp@btc.edu. Include your BTC email address and an email address or phone number where we can contact you. We will do our best to respond within one business day.