

# HARDSHIP WITHDRAWAL PROCESS

3028 Lindbergh Avenue Bellingham, WA 98225-1599

Phone Number: 360.752.8350 Email Address: ablick@btc.edu

The purpose of the Hardship Withdrawal is to recognize <u>unavoidable circumstances</u> which prevent you from successfully completing your classes. The Hardship Withdrawal process is <u>not</u> meant as a way for students who attend for most of the quarter to avoid earning an unsatisfactory grade. Course performance and final grades/expected grades are not taken into consideration when making a determination. Most common circumstances are:

- Unanticipated student medical emergencies (not short-term or chronic illnesses)
- A call to active military duty
- An emergency or family crisis such as injury or death in the family, fire or flooding of residence, etc.

# Before Petitioning for Hardship Withdrawal consider these options:

- Discuss your concerns with your instructor(s). They want to help you to succeed.
- Request an Incomplete grade prior to end of quarter from your instructor if at least 75% of the course requirements have been completed.
- Officially withdraw by the Last Date to Withdraw published on the College Calendar located at <u>www.btc.edu/Calendar</u>. For short classes, the withdrawal deadline is based upon the start date, end date, and 75% of instructional days.

IMPORTANT: If you receive financial aid, consult that office BEFORE you withdraw or request an Incomplete grade. Subsequent petitions may not be approved.

If, after careful consideration, you decide to petition for a hardship withdrawal:

- 1. Complete and sign the Petition for Hardship Withdrawal.
- 2. Requests for tuition/fee refunds are only allowable for a documented:
  - serious, unanticipated medical situation that makes it physically impossible for you (the student) to complete the quarter, or
  - call to active military service.
- 3. Medical and Military Call Up withdrawal requires documentation by a third party (physician or military commander). Your petition cannot be accepted without this documentation.
- 4. Petitions for withdrawal must be submitted to the Executive Director, Enrollment Services for consideration <u>before the quarter ends</u>.

INCOMPLETE PETITIONS WILL NOT BE CONSIDERED.

Instructors may be contacted to verify attendance and/or performance in classes.

If your request is approved, all enrolled classes remain on your academic transcript with "W" grades.

Once a Hardship Withdrawal has been reviewed and a determination made, students will be notified in writing by Enrollment Services via email to the preferred email address listed in ctcLink.

**Received in Enrollment Services** 



PETITION FOR HARDSHIP WITHDRAWAL 3028 Lindbergh Avenue Bellingham, WA 98225-1599

Phone Number: 360.752.8350 Email Address: ablick@btc.edu

for \_\_\_\_\_ Quarter, 20\_\_\_

Name		ctcLink ID Number								
Ad	dress									
	Street	City	State	Zip Code						
Phone		Email address								
	lect the appropriate type of with rm and supply the required docur	drawal petition below. You must com nentation.	nplete the applicable	sections of this						
1.	I am petitioning for a hardsl (Applies to student only.)	hip withdrawal from all of my classes	due to <b>a medical em</b>	<u>ergency</u>						
	I do seek a tuition/fee refun	nd. I do <u>not</u> seek a tuitic	on/fee refund.							
	I have withdrawn from all m	ny classes already.								
	<ul> <li>I have not yet withdrawn from all my classes.</li> <li>(Attach a signed ADD/DROP Form listing your classes.)</li> </ul>									
	You must complete the applicable sections of the next page of this form and supply the required documentation <b>(see details on the next page).</b>									
	Your physician must sign the next page of this form.									
2.	I am petitioning for a hardsl	hip withdrawal from all of my classes	due to a call to milita	ary duty.						
	I do seek a tuition/fee refun	nd. 🗌 I do <u>not</u> seek a tuitic	on/fee refund.							
	🗌 I have withdrawn from all m	ny classes already.								
	I have not yet withdrawn fro (Attach a signed ADD/DROP)									
	You must complete the applicat or a letter from your commandi	ole sections of the next page of this foing officer.	orm and supply a cop	y of military orders						
3.		hip withdrawal from all of my classes encies, natural disasters). Tuition/fee hip.								
	🗌 I have withdrawn from all m	ny classes already.								
	I have not yet withdrawn from (Attach a signed ADD/DROP)	om all my classes.								
		hla anationa of the next need of this f	يحطح والمصروم أمصم مصروم	e a su tra d						

You must complete the applicable sections of the next page of this form, and supply the required documentation such as a divorce decree, official media documentation, copy of a death certificate, counselor's letter, etc. (Examples of non-medical/non-military hardships include: death of a family member, divorce, acute illness of a family member requiring student to become the primary caregiver, fire or flooding of residence).



# PETITION FOR HARDSHIP WITHDRAWAL cont'd

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REQUIRED: Describe the extenuating circumstances which require your withdrawal from classes. Note: Lack of awareness of deadlines, failure to officially withdraw, registering incorrectly via the Web, not monitoring your class waitlist status, online classes are not working out for you, and negative GPA impact are not considered to be extenuating circumstances. A petition submitted without this personal statement will not be considered.

# Medical hardship documentation:

Attach a separate statement **on office letterhead** from your healthcare provider. The statement must include:

- 1. Student's name.
- 2. Healthcare provider's name and signature.
- 3. Date student consulted with or sought treatment and duration of illness.
- 4. Brief statement of medical situation and why it prevented the student from continuing school attendance for the remainder of the academic term.

# Your healthcare provider must also sign this Petition below:

Bellingham Technical College has a withdrawal policy that allows a <u>student</u> who has experienced a serious, debilitating physical/mental medical condition that makes it physically impossible for them to complete the quarter to withdraw from all classes and request a refund of tuition and fees. This policy is designed to allow for unanticipated situations that prevent a student from completing their academic obligation and *is not intended for short-term illnesses or for chronic or otherwise known conditions that pre-existed the beginning of an academic quarter*.

### Healthcare Provider's Attestation:

I have read the above information and understand the purpose of this request, as well as the serious nature associated with altering a student's permanent academic record and refunding tuition and fees paid.

Healthcare Provider's Signature

Date\_\_

I understand that this Petition, an ADD/DROP Form, and supporting documentation must be submitted by the last day of the quarter.

Student's Sign	ature	Date	Date				
OFFICE USE ONLY							
Withdrawal:	□ approved □ denied □ N/A	Executive Director, Enrollment Services	Date				
Tuition Refund:	□ approved □ denied □ N/A	Executive Director, Enrollment Services	Date				
Comments:							

# ADD / DROP Form

This form must be received in Enrollment Services by the last day to withdraw (www.btc.edu/calendar). For short classes, the withdrawal deadline is based upon start date, end date, and 75% of instructional 3028 Lindbergh Ave., Bellingham, WA 98225 days. Call: 360.752.8350 / Email: registration@btc.edu

Bellingham TECHNICAL COLLEGE Vour social security number is confidential and, under a federal law called the Family Educational TECHNICAL Rights & Privacy Act, the college will protect if from unauthorized use and/or disclosure. In compliance with state and federal requirements, disclosure may be authorized for the purpose of state and federal financial aid, tax credits, academic transcripts, assessment or accountability research.				days.	ays. 3028 Lindbergh Ave., Bellingham, WA 98 Call: 360.752.8350 / Email: registration@							
Today's Date ctcLink ID #				Legal Last Name					Legal First Name			Middle Initial
Birth Date (mmddyy	уу)	Mailing Address – Street	et				City	ity		State	Zip Code	
Quarter, Year		Phone Number					Ema	il Ado	dress			
DROP Class #	DROP Class Title (i.e. ENGL		.& 101)	& 101) End Date		ADD Class #		ADD Class Title (i.e. ENGL& 101)		GL& 101)	End Date	
Student Signature		Date		Are you leaving BTC?  YES NO								
Instructor Signature Da			Date		If you are requesting an exception to the refund policy, attach a detailed							
Last Date of Attendance:					request. Submit a Petition for a Hardship Withdrawal if appropriate.							
Received in Registration Date/Time			Initials		Exception Signature				Date:			
Change Completed Date/Time			Initials		Exception Completed Percentage:			e:				

Bellingham Technical College does not discriminate on the basis of race, ethnicity, creed, color, sex, gender identity or expression, citizenship or immigration status, national origin, age, religion, disability, veteran main the second design of the second design of the presence of any sensory, mental, or physical disability or the use of a trained dog guide or service animal by a person with a disability, pregnancy, marital status, or any other characteristic protected by federal, state, or local law in its programs, activities, and services. The following person has been designated to handle inquiries regarding the nondiscrimination policies: Director for Human Resources Allison Mack, 360.752.8354, or hr@btc.edu. For Title IX/Section 504 compliance, contact: Vice President of Student Services Michele Waltz, 360.752.8440, or title9@btc.edu. Mailing address: 3028 Lindbergh Avenue, Bellingham, WA 98225. BTC publications are available in alternate formats upon request by contacting the Accessibility Resources office at 360.752.8576.

#### STATE FUNDED CREDIT CLASS REFUND POLICY

- 100% refund if a student withdraws from a class through the 5<sup>th</sup> instructional day of the quarter.
- 50% refund if a student withdraws after the 5<sup>th</sup> instructional day through the 20<sup>th</sup> calendar day of the quarter.

#### CLASSES WITH START AND END DATES OTHER THAN THE START AND END OF THE QUARTER

- Refunds for State Supported classes which start before or after the regular quarter begins will be processed in proportion to the tuition and fee refund percentages
  above. Refund deadlines may differ for classes with different start dates, including Washington Online classes and classes which start mid-quarter.
  - Refunds for State Supported classes which are shorter than the full quarter and begin any time during the quarter will be processed in proportion to the tuition and fee refund percentages above.
- · State Supported classes which meet only once must be dropped prior to the class meeting time to be refund eligible.

#### Instructional Days are defined as days the College is in session, not including weekends or scheduled holidays.

#### Calendar Days are defined as all days the College is in session, including weekends and scheduled holidays.

#### \*\*SELF SUPPORT CLASS REFUND POLICY

- 100% refund if drop is submitted by midnight two calendar days prior to the start date of the class.
- There are NO refunds after midnight two calendar days prior to the start date of the class. A signed Add/Drop form is required to drop/withdraw after midnight two calendar
  days prior to the start date.

#### CANCELLED CLASS REFUNDS

• A 100% refund will be issued when Bellingham Technical College cancels a class.

#### REFUND INFORMATION - How to drop, withdraw, petition

- Students are usually able to drop classes online during the 100% refund period or submit an Add/Drop form to Enrollment Services for assistance. After that time, an Official Withdrawal is required.
- An Official Withdrawal is defined as when a student has submitted a completed Add/Drop form to Enrollment Services before the withdrawal deadline. The refund will be calculated based on the date the form is **submitted** rather than the last day of attendance. No refund of tuition and fees will be made beyond the current quarter.
- Students who fail to attend or stop attending a course or program without notice, and do not officially withdraw will forfeit all claims to the refund of tuition and fees, and may receive a failing grade of F. The College may drop students from courses who fail to pay at the time of registration or by the tuition and fee payment due date.
- Refunds for Financial Aid students may be adjusted based on the type of aid received. Contact the Student Financial Resources Office at 360.752.8351 for any questions.
- Petitions for exceptions to the refund policy must be submitted in writing to the Executive Director, Enrollment Services for determination. Required documentation for
  consideration includes an Add/Drop form, a Hardship Withdrawal Form, and supporting documentation. Circumstances warranting an exception are medical reasons or for
  those called into military service of the United States. All petitions, forms, and documentation must be submitted by the last day of the enrolled quarter.

#### PAYMENT OF REFUNDS

- Refunds for payments made by cash or check will be processed through the Business Office and a check mailed within 3 weeks. Refunds for payments made by credit card will be processed back to the credit card in 2 business days. Outstanding debts to the college will be deducted from refunds.
- Refund amounts are based on prior full payment of tuition and fees. If you have not paid in full, you may still owe a balance if you withdraw from your class during a partial
  refund period.

\*State Funded Courses—supported with State funds. \*\*Self Support Courses—supported by student fees.